



Maryland Consumer Rights Coalition

SOAR Financial Counselor at the Maryland Consumer Rights Coalition

Overview:

Are you passionate about economic security? Do you want to help ensure that older adults have the economic and social support they need to thrive? The Maryland Consumer Rights Coalition (MCRC) seeks a Financial Counselor to join our team and help older adults increase their economic security and age with dignity.

About MCRC:

The Maryland Consumer Rights Coalition (MCRC) advances financial justice and economic inclusion for Maryland consumers through research, education, organizing, direct services and advocacy. As the only statewide consumer and economic rights organization, MCRC has educated more than 50,000 consumers in the past two years, passed critical legislation to assist working families throughout the state, and issued timely and substantive research reports and policy briefs on emerging consumer issues. MCRC is a fast-paced, dynamic organization that works at the local, state, and federal level to promote economic inclusion and financial justice.

SOAR:

The Financial Counselor will join MCRC's Securing Older Adult Resources (SOAR) program which focuses on increasing the economic security of older adults through age-friendly banking initiatives, educational programming, and direct services.

The SOAR Financial Counselor will be the primary service provider for SOAR. The Financial Counselor will conduct intakes and benefit checkups for all clients as well as work with clients who would benefit from ongoing coaching or counseling. This is a full-time position.

Responsibilities:

- Conduct intakes, benefit check-ups, and screenings to identify older adults who would benefit from financial coaching.
- Work with older adults to set financial goals and make a plan to achieve financial well-being
- Help elderly consumers make informed decisions on financial matters



Maryland Consumer Rights Coalition

- Develop effective working relations and cooperate with service providers at other community organizations, especially legal services.
- Maintain electronic case data accurately
- Contribute to grant reports
- Contribute to research and advocacy efforts on issues facing older adults.
- Other organizational duties and responsibilities as required.

Qualifications

- BSW, MSW or comparable experience or degree preferred
- Knowledge of and experience with older adults desirable, but not required.
- Experience with case management and/or financial counseling
- Effective verbal and written communication skills
- Basic computer skills, including proficiency with Microsoft Office and ability to learn web-based software.
- Excellent organizational and time management skills
- Ability to travel within the City
- Able to work independently and meet deadlines.
- Strong verbal communication skills.
- Sense of humor

This is a one-year position. The project may be extended for a second year, contingent on funding.

Compensation: \$35-\$45K including benefits. MCRC offers employer-provided healthcare, paid vacation, and sick days.

To Apply: Please send a cover letter and resume by June 15 to: Robyn Dorsey, Program Manager at robyn@marylandconsumers.org